



Emergency Resource Requests

Emergency Personal Protective Equipment (PPE)

For LHDs: If your LHD requires additional PPE for staff investigating outbreaks, please contact your county emergency management through WebEOC.

For LTC Settings: If there is PPE needed in a long-term care setting, the facility can make an urgent/emergent PPE request directly to State ESF8 desk through the following links:

- Skilled nursing facilities: <https://nc.readyop.com/fs/4cig/e5e0>
- All other LTC settings: <https://nc.readyop.com/fs/4cit/40fd>

Emergency Staffing for LTC Settings

In the event of a staffing shortage in a long-term care setting during a COVID-19 outbreak, facilities should explore all other options for temporary staffing before accepting emergency staff. These include:

- Contacting temporary staffing agencies/nursing pools
- Contacting other sister facilities for temporary staffing support
- Allowing COVID-19 positive employees who are asymptomatic to work in areas dedicated to caring for COVID-19 positive patients (while wearing appropriate PPE)

If a staffing shortage exists after pursuing the above options, emergency staff may be available through the State Emergency Operations Center (SEOC). Once an outbreak is identified, the SEOC will notify the Regional Healthcare Coalition team who will reach out to the facility, LHD, and local EM to determine if there are evolving staffing needs. If there are staffing needs not addressed locally, the SEOC will work with a volunteer team from ECU School of Nursing or other medical volunteers to identify support as possible for congregate care facilities. These resources are very limited and are only to be used as a last resort.